



# **Enjoy greater savings with StarHub Corporate Individual Scheme**

For staff of **Ministry of Education (MOE)**





# StarHub Corporate Individual Scheme (CIS)



## What is CIS?

- ▶ An **employees' benefit programme** that gives **exclusive mobile benefits** ranging from **monthly subscriptions discounts** to **special handset offers**

- StarHub CIS Mobile+ 2-year Plan
- StarHub CIS 4G 2-year Plan
- StarHub CIS 4G SIM only 1-year Plan



- ▶ Extending your benefits on up to **4 lines**
  - Your family can enjoy the same great benefits.





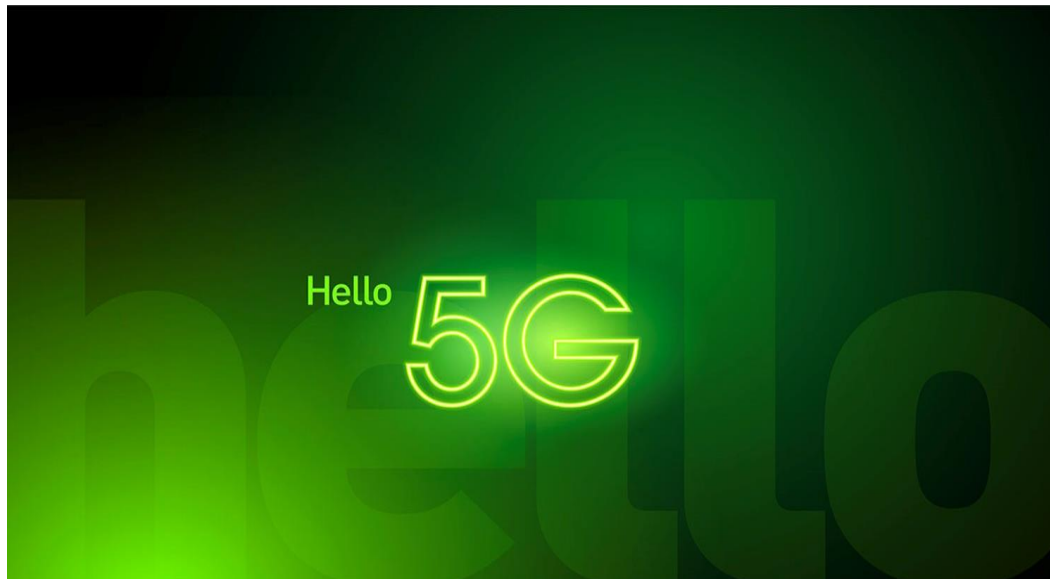
## Why StarHub?



Hello Singapore. Hello Future. Hello Now.

- ▶ Be one of the first to enjoy our 5G service **free-of-charge**
- ▶ Enjoy **crystal clear** and **lag free** entertainment

[Watch the video](#) below to find out more!





## Where Can I Experience 5G?



We are constantly working to improve our network.  
Get the latest updates on the locations with 5G coverage [here](#).



**NOTE:**

5G network coverage in the above locations may vary and covers mainly outdoor areas only  
Updated as of 23 Sept 2020.



# What does 5G mean?

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## **Faster speeds**

Enjoy 5G with even faster connectivity and speed



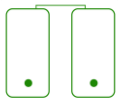
## **Supercharged entertainment**

Watch your favourite shows on-the-go



## **Responsive gaming**

Enjoy gaming with zero lag



## **Mega capacity**

Supports more devices for more to play and work at once



## More Information on 5G



### What does 5G mean for me?

- With even faster speeds than 4G, how will my lifestyle change?
- In the near future, you will be able to download a full HD film in around 3 minutes (compared to over 15 minutes on 4G).
- Websites with heavy video content will upload instantly with latency down to only 1-10ms. You'll also get reliable, seamless data and calls in busy places, such as festivals, stations and football matches.
- That's not all, "laggy", low quality video calls will be a thing of the past if you're working remotely.
- You will also be able to connect your home smart devices and control them in real time. Data lagging on your commute will be a thing of the past, and you'll be able to stream videos quickly and easily on the go.

### How will 5G change the world?

- 5G connectivity has the power to help us protect the environment, guard resources and promote long-term sustainable activities for positive economic and social outcomes.
- 5G holds the power to fully harness the power of data. It has the potential to streamline healthcare systems and improve ecological initiatives making things quicker and more efficient than ever before. What's more, it will give rise to VR and AR, incorporating it into everyday business and education, from virtual calls to immersive learning in the class room.
- 5G will also allow public and private vehicles and emergency services in highly populated cities with CCTV to connect simultaneously and relay information in real time, improving traffic flow to reduce congestion and pollution.





# Hello mobile+ plans. Hello first to enjoy 5G.



**\$52/month**

(U.P. \$65)

**30GB**

**+ 500 mins**

**+ 200 SMS**

**\$76/month**

(U.P. \$95)

**60GB**

**+ 900 mins**

**+ 600 SMS**

**\$124/month**

(U.P. \$155)

**120GB**

**+ 1,300 mins**

**+ 1,000 SMS**

Plans featured are inclusive of 300 mins monthly



First to access  
5G service



Stream your favourite  
shows with FREE 12-  
month StarHub TV+



Play thousands of classic  
games with FREE 1-month  
Antstream



FREE  
Caller Number Display



FREE  
International Roaming



FREE, fast delivery, TV shows  
and more with 3-month Amazon  
Prime membership on us



Shop at [StarHub Online Store](#) for latest CIS privileges and handset pricing  
**Enter Ministry of Education (MOE) Access Code: DWLU96**

Promotion is applicable to all CIS customers and valid till further notice. Promotion is not valid with all other StarHub on-going promotions and discounts unless stated otherwise. Please visit [www.starhub.com/cis](http://www.starhub.com/cis) for more details. CIS terms and conditions are available at [www.starhub.com/cis-tncs](http://www.starhub.com/cis-tncs)



## 4G 2-year mobile plans



**\$44/month**

(U.P. \$55)

**15GB**

**+ 400 mins**

**\$64/month**

(U.P. \$80)

**40GB**

**+ 600 mins**

**\$88/month**

(U.P. \$110)

**70GB**

**+ 800 mins**

Plans featured are inclusive of 300 mins monthly



**FREE**  
**CALLER NUMBER**  
**DISPLAY FOR 24 MONTHS**



**FREE**  
**INTERNATIONAL**  
**ROAMING**



**FREE**  
**INCOMING**  
**CALLS**



**FREE**  
**100 SMS**  
**MONTHLY\*\***

**\*\*FREE 100 SMS monthly** when you sign up for GIRO or Recurring Credit Card payment.

Promotion is applicable to all CIS customers and valid till further notice. Promotion is not valid with all other StarHub on-going promotions and discounts unless stated otherwise. Please visit [www.starhub.com/cis](http://www.starhub.com/cis) for more details. CIS terms and conditions are available at [www.starhub.com/cis-tncs](http://www.starhub.com/cis-tncs)



# Got your own device? Get our SIM Only 1-year plans!



**\$25/month**

**35GB**

**+ Unlimited  
talktime**

**\$35/month**  
(U.P. \$50)

**55GB**

**+ Unlimited  
talktime**



**FREE**  
Caller Number Display



**FREE**  
International Roaming



**FREE**, fast delivery, tv shows  
and more with 3-month Amazon  
Prime membership on us

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## Customise your plan with add-ons



**Add on more data, talktime or SMS add-ons anytime you want.  
No contract, no activation fees**

<b>+</b> <b>Data</b> (per month)	<b>10GB</b> \$10	<b>50GB</b> \$20
<b>+</b> <b>Talktime</b> (per month)	<b>500 mins</b> \$5	<b>1,000 mins</b> \$10
<b>+</b> <b>SMS</b> (per month)	<b>500 SMS</b> \$5	<b>1,000 SMS</b> \$10



## How to sign up?



### Sign up at CIS Online Store and enjoy FREE delivery!



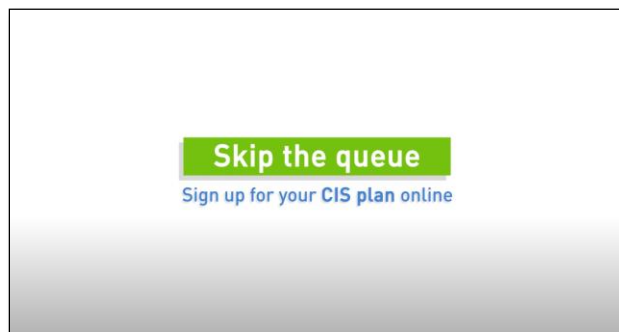
Interested in our Mobile+ 2-year plans?  
Scan the QR code or click [here](#) to sign up!

Or



Interested in our SIM Only 1-year plans?  
Scan the QR code or click [here](#) to sign up!

Watch the video below to find out more on the sign up process.



### Remember to verify your CIS privileges!



Enter your corporate email address **OR**



Enter your company's membership access  
code: **DWLU96**

# Prefer to head down to our shops?

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Please bring along these:

- ☐ **NRIC/FIN pass** (min. 6 months validity);
- ☐ **Staff pass/Computerized Payslip/Letter from HR**
- ☐ **Foreigners** who are new to StarHub (no existing services), please bring along **Proof of Billing** (Utilities Bill, Bank statement etc).

*Note: Deposit in the range of \$200 - \$800 may be applicable upon application of each service for selected price plans.*



Visit [starhub.com/shops](https://starhub.com/shops) for list of StarHub Shops.



## Contact us

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For latest promotional offers,  
visit [starhub.com/cis](https://starhub.com/cis)



For further enquiries, please contact

**Account Manager, Hafiz Rashid**  
[mhrashid@starhub.com](mailto:mhrashid@starhub.com)

or

**Sales Support Mailbox**  
[cistelesales@starhub.com](mailto:cistelesales@starhub.com)



# Frequently Asked Questions (FAQs)

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**1. How can I enjoy CIS privileges at Starhub Online Store if I do not have a corporate email address?**

- For all CIS customers who do not have a corporate email address, you may use your corporate/membership access code to access your CIS privileges at our StarHub Online Store. You may get your corporate access code from your company's HR.

**2. How many CIS lines can I sign up?**

- Your subscription eligibility is based on the eligibility assessment that StarHub will conduct at the point of sale. CIS customers can sign up to 4 CIS lines. For any eligible additional lines, you will not be eligible for further CIS discounts.

**3. I am currently a SingTel or M1 subscriber. Can I subscribe to StarHub and retain my mobile number?**

- Yes. We offer free permanent Number Retention service for your SingTel or M1 number. Please do not terminate your SingTel or M1 number on your own and ensure that you do not have any outstanding bills and are not under any binding contract with SingTel or M1. Please fill up the Number Retention form. The Number Retention service will take effect about 2-5 working days from the day you collect the SIM card.

**4. Can I convert my existing StarHub personal line to StarHub CIS Plan?**

- Yes, if your contract is due for renewal, simply do a recontract to our new plans to enjoy CIS monthly subscription discounts. An early recontract fee applies if you do a recontract after 12 months (before 21 months) of your existing mobile contract.

**5. I am currently on a Lite/XS/S/M/L/XL plan. Upon expiry of my contract, can I stay on my current plan and continue to enjoy my CIS monthly subscription discounts?**

- Yes, you can continue to stay on your current plan but your CIS discount will end upon the fulfilment of your contract. We encourage you to upgrade to our Mobile+ plans to continue enjoying subscription discounts (on up to 4 lines) and attractive handsets discounts.

For more information on CIS FAQs, please visit our [website](#).