# Sports for Life Million Steps Challenge 2021 Season 2

Challenger Guide

§07/18— §10/25





## Hello, Challengers! Welcome to **Sports for Life Million Steps Challenge 2021 Season 2**

Here is what you need to know before start. Let's have a look.

#### **How Can I Join This Challenge?**

First, you need to download App "Pacer".

Go to Available on the App Store or Soogle play search "Pacer".



If you have already downloaded **Pacer**, please make sure to update to the latest version.



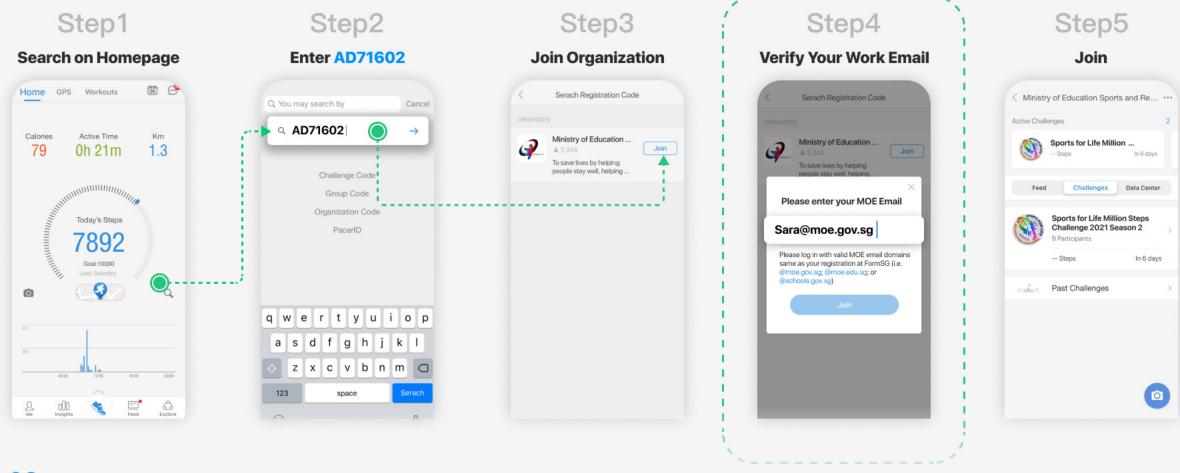


#### If you already logged in without your work email...

If you logged into Pacer with a different email than your **work email**, you need to verify your work email before you can join the challenge.

Ensure your MOE Email Address (e.g. *moe.gov.sg*, *moe.edu.sg* or *schools.gov.sg*) registered on your FormSG **MUST BE THE** 

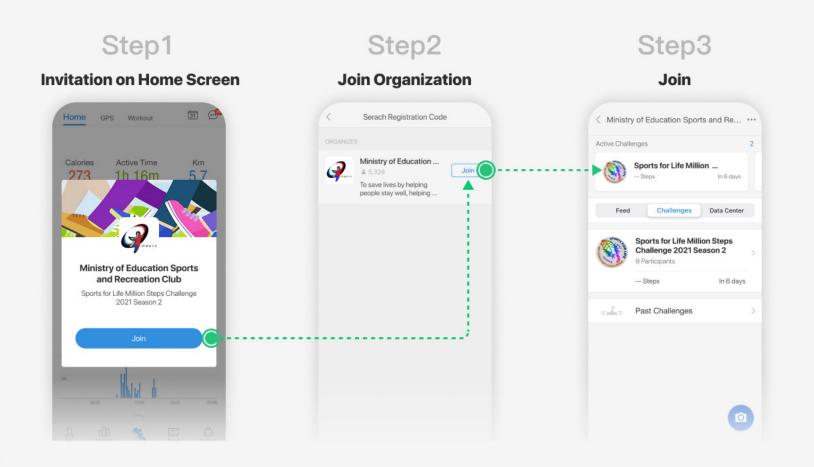
**SAME** as your email for verification.

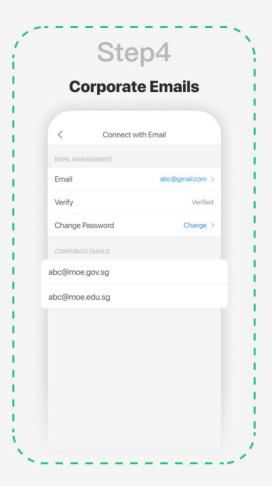


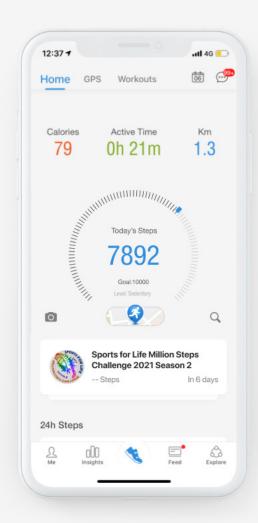
#### If you already logged in with your work email...

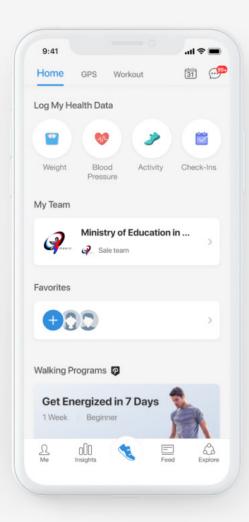
If you already logged into Pacer with your **work email**, you should automatically receive an invitation on the Pacer Home screen. Please tap **"Join" button** to join our challenge! (If for some reason you don't see this invitation, you can also input your challenge code AD71602 from the Pacer Home screen).

You can find your connected work emails on the **Connect with Email** page, which can be accessed via 🍄 icon on the **Me** page.









### You are all set!

Once you've completed the onboarding steps above, you will be in the challenge.

You can find the challenge and your team on Homepage.

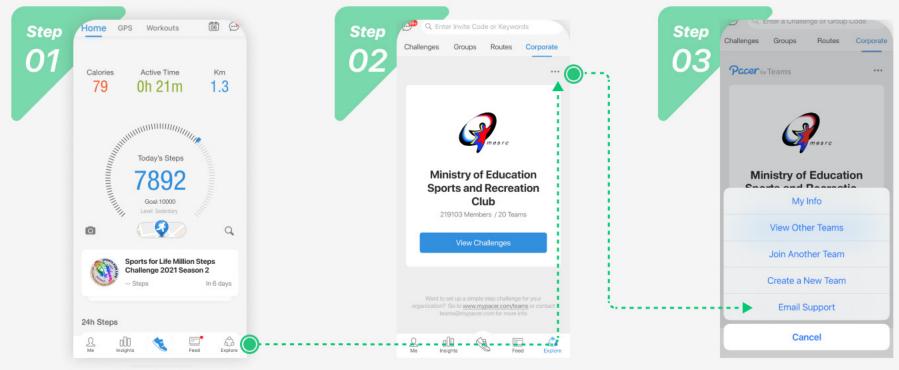
Once the challenges start, activity data recorded by Pacer will automatically count toward your challenge progress!

Have fun with this challenge, and feel free to contact with **support@mypacer.com** if you encounter any difficulties onboarding or with the Pacer App.

#### If you need a help...

If you have any issues or questions during the challenge, please take the following steps to directly contact the **P4T Challenge Support Team**:

- Step 1 Launch Pacer, then tap the **Explore Menu** in the bottom right corner, and then Corporate in the top right corner.
- Step 2 Tap the extra options (...) button just below the Corporate Tab and choose Email Support.
- An email will be created in your phone's active email account. Explain the issue and attach any screenshots to help diagnose the problem. The email will also send your phone log so the Support Team can look into the issue in more details.



# **Start Stepping!**

Steps will be tracked through Pacer on your smartphone, so make sure to grab your phone to track every step and stay at the top of the Leaderboard.

The Data Center Tab will always allow you to see today's steps, yesterday's steps, and average steps month to date for everyone in the challenge.

#### (Regularly Sync Your Data)

You must lauch Pacer every 1-2 days to ensure your challenge activity data is up to date.

Direct data syncing with Fitbit and Garmin as indicated below:

Pacer Android supports <u>direct data syncing with Fitbit, Garmin, and</u> connects to Google Fit and Samsung Health.

Pacer iOS supports <u>direct data syncing with Fitbit and Garmin, and</u> connects to Apple Health.

