### **EXCLUSIVE OFFER**

# 6 months Unlimited Data

# 50GB Forever thereafter









**?**?



#### 6 months Unlimited Data + 50GB + Unlimited Talktime Forever \$200 Phone Cashback

\*Buy now and pay later options available





\*Cashback will be given as a \$8.34 Bill Waiver over 24 Months



circles.life/cis





# **MORE QUESTIONS?**

Email your dedicated customer service team at cis@circles.life.

Working hours: Monday to Friday 9am–6pm. Please expect a slower response over the weekends. OR book a 15-min call with us: Monday-Friday, 11am-1pm at bit.ly/bookcis

# **HOW TO GRAB THIS DEAL?**

## 1. Request for your unique promo code

Visit circles.life/cis and enter your email address

## 2. Receive your code in your email inbox

Head over to your email inbox and click on GET STARTED

## 3. Register on Circles.Life

Choose to transfer or get a new number and click on GET STARTED

## **Delivery options**

\$2 for delivery within a 4-hr period\$6 for specific timing deliveryPick up at your nearest post office





#### ★★★★★ Posted on 15 Aug 2019

Value for money plan especially with CIS. The app is easy to use with all the additional cost and options clearly stated.

Helpful • 0
Post



#### ★★★★★ Posted on 25 Sep 2019

I just switched over from Starhub as my company has a CIS promo code with them. The entire process has been painless and smooth flowing. My number ported over with no problems and I received my new SIM card the same day I switched over. The numerous updates provided assured me that I would face no disruptions in service. Just got off the chat with customer service about some questions and they answered all of them to my utmost satisfaction. The customer service is top-notch and cell service has been excellent so far. I even got a Free Unlimited Data Add-on as a surprise bonus.

#### $\square \circ \ll$



Post

Write a comment



★★★★★ Updated on 17 Dec 2020 Purchased Circles.Life SIM Only Base Plan

Purchased the Circles.Life CIS sim-only plan a few months ago. Fastest port-in process ever. No queuing required. Everything sent to your address! No more getting a queue number and waiting 2 hours for your appointment to sign up for a new plan!



Helpful • 1





# **FREQUENTLY ASKED QUESTIONS**

#### I am already a Circles.Life user. Can I get CIS benefits?

CIS benefits can only be applied by customers who are signing up for a new mobile plan with Circles.Life. This includes both getting a new number with us or transferring your number to Circles.Life upon registration.

If you are already on Circles.Life, you can still enter your corporate email here to share your company's benefits with your friends/family. Code can be used five times.

# I received an email about a CIS plan available for my company but I am already a Circles.Life user.

Thanks for being part of the Circles.Life Family. Existing Users who have been with us for more than one year can be entitled to benefits upgrade. Simply fill out this form here to see if you are eligible for an upgrade.

#### Do I have to sign a contract to benefit from the CIS program?

There are no contracts, ever. Every Circles.Life customer, regardless of whether they're subscribed to a CIS program or not, benefits from the best no-contract plan in Singapore. No exceptions.

#### **Can I share my CIS benefits with family and friends?**

Yes, you can. You can share your CIS code up to four times. Your CIS code is valid for up to five uses.

#### How long is my personal CIS code valid for?

Your CIS code should be valid forever. Do note that our offers are subject to change on a monthly basis.

#### How does the CIS promo code work?

Once you have entered your email on our website, you should receive a personal promo code in your email. Simply enter your promo code and check out to be entitled to the CIS plan perks.



#### What are the payment methods for my Circles.Life CIS plan?

We support credit/debit cards only. We'll automatically deduct payment from your credit/debit card that was used when you initially signed up and built your Circles.Life plan. You won't need to do anything else. Just make sure that your card is valid and has sufficient balance.

#### What are the delivery options available?

You have to pay a minimum of \$2 for the delivery of the SIM card (up to \$6). Otherwise, you can choose to collect it at your nearest post office.

#### Does my CIS Plan come with roaming/IDD? I travel for work.

Take your business global. Our Super Roam and Roam Boost A and B allow you to roam over 15 countries from \$8/mo. IDD calls are also available here.

You can easily toggle them on the Circles.Life app anytime, anywhere. If that's not enough, pay-as-you-go roaming is always available to keep you connected in over 177 countries. Check them out here.

#### How do I qualify for the \$200 Cashback?

Purchase a CIS Combo Plan (sim + phone) now to qualify for \$200 Cashback on your monthly phone bill. The \$200 Cashback will be given via bill waivers of \$8.34 a month over 24 months.

#### I am currently on a prepaid plan. How do I enjoy the CIS offer?

You will have to request for your current service provider to convert your plan to a post-paid one before you make your purchase with us. CIS plans are only post-paid.

#### **Does my phone come with warranty?**

All phones sold by Circles.Life come with a manufacturer warranty.

For Apple devices, please go to https://checkcoverage.apple.com/sg/en/ and input your serial number found on your phone. To find your serial number go to Settings > General > About.

For Samsung devices, please share your purchase invoice to Samsung. Take note, Samsung will only accept the purchase invoice as documentation for the warranty.





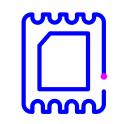
### **Possible add-ons to your plan:**



Multi-sim, +\$12/month. Share one data plan across two SIMs. Use it in your tablets, mobile dongles, Wi-Fi routers and more.



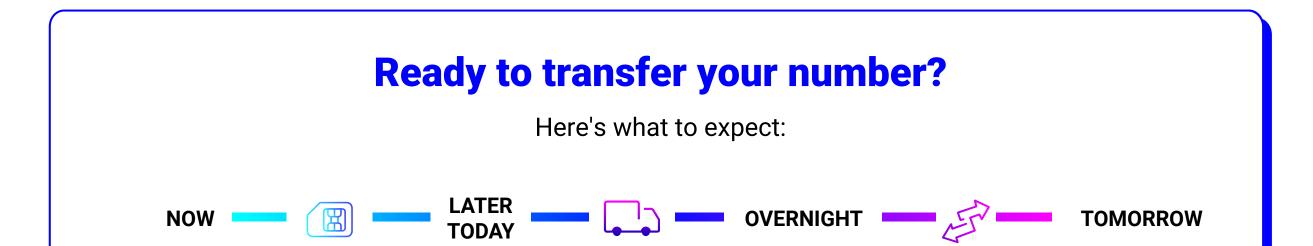
IDD calls add-on, +\$10/month, 150 mins/mo across 15 countries.



e-Sim options are available for compatible devices.



Super Roam, +\$12/month, enjoy 3GB across 15 countries.



Order your SIM-only (or Combo) Plan. Enter your current telco's number and sit back while we automatically transfer you to Circles.Life. New SIM (and phone) delivered. Subject to delivery availability. Transfer will happen overnight to prevent disruptions. You're finally with the best telco ever!

