



LG Exclusive Partner Program (EPP)

How to register your new account on UrbanFox – LG Official Store?

Step 1: Login to <https://epp.urbanfox.store/> & click on “Create An Account” button.

Existing Customers
If you have an account, sign in with your email address.

Email Address *

Password *

SIGN IN [Forgot Your Password?](#)

Customers
If you are an employee who is part of our program. Please register for a customer account.

CREATE AN ACCOUNT

Step 2: Register your account with corporate email address & **create your new password**

- Password should contain at least 8-16 characters long at least one uppercase, one lowercase digit & special character letter.

Password requirements

Step 3: Enter your personal details & preferred delivery address.

Step 4: Verify your email address. **Upon successful confirmation**, you can log in to your account to **start shopping**



How to make your first purchase on Urbanfox - LG Official store?

Step 1: Click on your favourite item & ADD TO CART.

LG OFFICIAL STORE

LG OLED 4K TV

55" B1 OLED 4K TV with Alpha7 Gen 4 AI Processor

LG OLED

FREE Delivery
FREE Installation

LG OLED55B1PTA 55 inch B1 OLED 4K TV + Free Wall Mount Installation

\$2,849.00 ~~\$3,899.00~~

Be the first to review this product

IN STOCK

Product Description
Free Wall Mount Installation
SELF-LIT PIXELS
a7 Gen4 AI Processor 4K
AI ThinQ™
Dolby Vision™ IQ and Dolby Atmos®
NVIDIA® G-SYNC® Compatible
Eye Comfort Display
Resolution: 3,840 x 2,160
Display: 4K UHD Display

1 **ADD TO CART**

Step 2: Proceed to check-out on the top right corner.

1 item
Save Cart SUBTOTAL : **\$2,662.62**

CHECKOUT

LG OLED55B1PTA 55 inch B1 OLED 4K TV + Free Wall Mount Installation ✕
1 x \$2,849.00

VIEW CART



Step 3: Select your preferred delivery address

Step 4: Payment Method - Credit or Debit Card.

We currently support Visa, MasterCard, American Express, Discover Global Card.

Tap **“Place Order”** & your payment is completed!

The screenshot shows the checkout process for an LG product. It is divided into two main sections: 'SHIPPING ADDRESS' and 'ORDER SUMMARY'.

SHIPPING ADDRESS: A form with a placeholder text: "First Name Last Name", "Key in your delivery address here", "Singapore, Singapore 123123", "Singapore", "12341234". A checkmark icon is visible in the top right corner of the form. Below the form is a "NEW ADDRESS" button.

SHIPPING METHODS: A section titled "SHIPPING METHODS" with the LG logo. It lists the product: "LG OLED55B1PTA 55 inch B1 OLED 4K TV + Free Wall Mount Installation" with a price of "\$2,849.00" and "Excl. Tax \$2,662.62". The quantity is "QTY: 1". Below this, there are two shipping options: "Standard Delivery" (selected with a radio button) for "\$0.00" and "UrbanFox Shipping".

ORDER SUMMARY: A table showing the order details:

ORDER SUMMARY	
SUB TOTAL	\$2,662.62
SHIPPING & HANDLING	Not yet calculated
TAX	Not yet calculated
TOTAL (INCL. TAX)	\$2,849.00

At the bottom right of the page is a "NEXT" button.



FREQUENTLY ASKED QUESTIONS

Q: Can I use my personal email to register?

A: EPP Program deals are strictly for staffs only. You are encouraged to use corporate email domain to sign up for easy verification purpose.

Q: When will I receive my order?

A: Delivery takes about 5 working days unless otherwise stated. We will contact you if there are any installations required for bulky appliances.

Q: Will I receive a confirmation on whether payment for an order is successful?

A: An email notification on whether your payment was successful will be sent to you once your order has been confirmed.

For any other enquiries, please kindly email to our customer support team at b2bsupport@urbanfox.store or zhicong.goh@lge.com

Stocks are subject to availability. Goods sold on EPP are non-refundable. Reselling of goods to third party are strictly prohibited.