



# CORI Onboarding Update 2024

For Janet's customers

# CORI FAQ



## How do I sign up for M1 CORI line, documents required.

- Min. 18 years of age
- NRIC copy
- Staff Pass / Name card with customer's full name & company name.
- Letter of employment (3-month validity).
- Letter from the HR department confirming employee status (3-month validity).
- Copy of pay slip/e-pay slip with company name / CPF statement (with salary masked off - 3-month validity).
- Company email address with the company name in the domain (e.g., m1.com.sg).
- EP / S Pass / Work Permit with Company Name printed on Pass.
- Medical Card bearing staff's full details.

## Number of lines I can sign up ?

- Up to 10 lines

# Where can I sign up for M1 CIS plan ?



## **M1 Shops**

### **Bugis Junction**

80 Middle Road

#01-81/82 Bugis Junction

Singapore 188966

Operating Hours:

11am-9pm (Daily)

Nearest MRT Station: Bugis (EW12)

## **M1 Shops**

### **Causeway Point**

1, Woodlands Square

#03-01 Causeway Point

Singapore 738099

Operating Hours:

11am-9pm (Daily)

Nearest MRT Station: Woodlands (NS9)

## **M1 Shops**

### **Jurong Point**

63, Jurong West Central 3 JP2

#B1-92/93 Jurong Point Shopping Centre

Singapore 648331

Operating Hours:

11am-9pm (Daily)

Nearest MRT Station: Boon Lay (EW27)

## **M1 Shops**

### **Tampines Mall**

4 Tampines Central 5

#03-01 Tampines Mall

Singapore 529510

Operating Hours:

11am-9pm (Daily)

Nearest MRT Station: Tampines (EW2)

## **M1 Shops**

### **Compass One**

1 Sengkang Square

#01-11 Compass One

Singapore 545078

Operating Hours: 11am-9pm (Daily)

Nearest MRT Station: Seng Kang (NE16)

## **M1 Shops**

### **IMM Building**

2 Jurong East Street 21

#01- 53 IMM Building

Singapore 609601

Operating Hours:

11am-9pm (Daily)

Nearest MRT Station: Jurong East (NS1, EW24)

Transfer to IMM Shuttle Bus at Jurong East MRT station

## **M1 Shops**

### **NEX**

23 Serangoon Central

#B1 - 24/25

Nex Shopping Centre

Singapore 556083

Operating Hours: 11am-9pm (Daily)

Nearest MRT Station: Serangoon (NE12,CC13)



## I am currently a subscriber of Singtel or StarHub, can I subscribe to M1?

- Yes. Customers who are from Singtel or StarHub can port in their Postpaid number to M1.
- Please do not terminate your Singtel or StarHub number on your own
- Ensure that you are not under any binding contract with Singtel or StarHub

## M1 Customer Service Hotline

- Contact us 24/7 Hotline 1627 Personal ,
- 1622 CORI for Billing and enquires
- Website : <https://www.m1.com.sg/business/products/mobile/corporate-individual-cori>
- More FAQ : <https://www.m1.com.sg/business/support/faq/cori-faq>
- Email Account Manager – Janet - [ngjh@m1.com.sg](mailto:ngjh@m1.com.sg)